

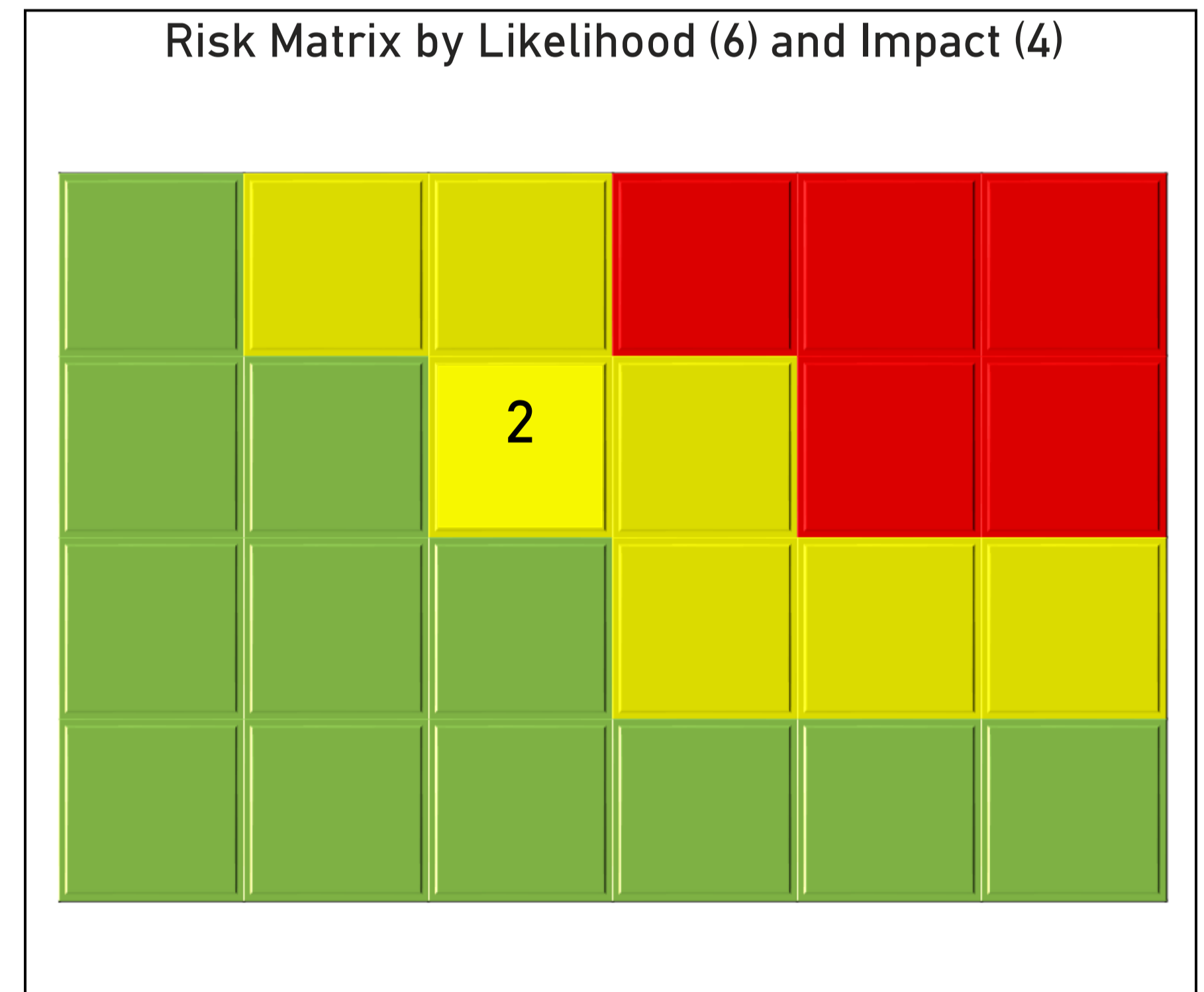


# Digital & Technology Services Risk Register

CURRENT CLUSTER RISKS	CURRENT RISK SCORE
Climate Change - Digital Infrastructure	9
Sustainability of support services	9

Number of Cluster Risks

**2**



FUNCTION	CLUSTER	RISK OWNER	RISK LEAD
Customer	Digital & Technology	Steve Roud	Steven Robertson

RISK TITLE	RISK DESCRIPTION	CONTROL ACTIONS	TARGET RISK SCORE	CURRENT RISK SCORE	CURRENT LIKELIHOOD	CURRENT IMPACT	TARGET COMPLETION DATE
Climate Change - Digital Infrastructure	Digital infrastructure will be impacted by adverse incidents caused by climate change (flooding, extreme weather) resulting in disruption to the delivery of council services.	<ul style="list-style-type: none"> <li>1) Environmental impact considered for all business cases via DMCB</li> <li>2) Monitoring of energy consumption via Azure toolset - move to on demand infrastructure.</li> <li>3) Provision of enhanced power resilience via UPS and generators</li> <li>4) Include climate risks in future planning for digital delivery</li> <li>5) Redesign of services to remove funnelling through single sites</li> </ul>	6	9	3	3	31 March 2024

FUNCTION	CLUSTER	RISK OWNER	RISK LEAD
Customer	Digital & Technology	Steve Roud	Steve Roud

RISK TITLE	RISK DESCRIPTION	CONTROL ACTIONS	TARGET RISK SCORE	CURRENT RISK SCORE	CURRENT LIKELIHOOD	CURRENT IMPACT	TARGET COMPLETION DATE
Sustainability of support services	On premise infrastructure and networks are not supportable due to the availability of replacement components.	<ol style="list-style-type: none"> <li>1. Increase stock replacement held by ACC - Links to lead times risk</li> <li>2. Prioritise sites and move equipment to maintain priority services.</li> <li>3. Optimise infrastructure to support hybrid working - links to lead time risks</li> </ol>	8	9	3	3	30 March 2023